



GGU/SGRC/4150-A/2023

Date: 28.04.2023

OFFICE ORDER

The Hon'ble Provost of Gokul Global University is pleased to constitute the "Student Grievance Redressal Committee" and appoint the "Ombudsman" of the Gokul Global University, Siddhpur in accordance with the 'University Grants Commission Notification of April 2023.

The purpose of this committee is to ensure timely redressal of the student's grievance and complaints with regard to any matter connected therewith or incident thereto:

Student Grievance Redressal Committee

Name	Designation	Contact No	Email Id	Responsibilities
Dr. Ritesh Vaidhya	Professor	9978916790	riteshvaidya.gsc@gokuluniversity.ac.in	Chairperson
Dr. Nareshkumar V Ravat	Assistant Professor	9016166605	nvratat.gac@gokuluniversity.ac.in	Member
Dr. Manojkumar K Sutariya	Assistant Professor	9724651793	mksutariya@gokuluniversity.ac.in	Member
Dr. Harshadkumar B. Thakor	Assistant Professor	9898435469	hbthakor.glc@gokuluniversity.ac.in	Member
Dr. Rekhaben Patel	Professor	9879030900	dean.fac.law@gokuluniversity.ac.in	Member
Dr. Jayprakash Mishra	Dean, Student Affairs	9723989750	dean.fac.com@gokuluniversity.ac.in	Nodal Person/Member Secretary
Vora Mohd Arsh J	Student Representative (3 rd Computer Engg)	9998950833	arshvora4316@gmail.com	Special Invitee

Ombudsman

Name	Designation	Contact No	Email Id
Mr. Bharatkumar S Upadhyay	Principal District & Session Judge (Rtd.)	9879142279	ombudsman@gokuluniversity.ac.in

The maximum tenure of the committee is two years from the date of this office order. However, the management reserves the right to increase or decrease the number of members of the committee.

The roles and responsibilities of the committee will be as per the aforesaid UGC Notification of April 2023.


Registrar

Encl:

University Grants Commission Notification 2023.

To,

The Chairperson and all the Members/Nodal Person of the committee.

Copy To,

1. Hon'ble President
2. Hon'ble Provost
3. All Deans/Principal/HoI of the constituent Colleges of Gokul Global University
4. Record File





GOKUL GLOBAL UNIVERSITY
SIDDHPUR-384151
DISTRICT-PATAN

Minutes of the 2nd Meeting of the Student Grievance Redressal Committee held on 12/10/2023 at 01:00PM in the Board Room, Gokul Global University, Sidhpur.

The following members attended the meeting:

1.	Dr. Ritesh Vaidhya	Chairman
2.	Dr. NareshKumar V Ravat	Member
3.	Dr. Manojkumar K Sutariya	Member
4.	Dr. Harshad B Thakor	Member
5.	Dr. Rekhaben Patel	Member
6.	Dr. Jai Prakash Mishra	Member Secretary
7.	Vora mohd Arsh J	Special Invitee

Member Secretary extended his warm welcome to the chairperson and other distinguished members of the university committee.

Thereafter, the following business was transacted as per the agenda.

Item No.2.1 Confirmation of Minutes of the first meeting of the Student Grievance Redressal Committee held on 25/05/2023

Status: Noted and Confirmed.

Action: Distribute the confirmed minutes to all members.

Item No.2.2 Action taken Report on first meeting of held on 25/05/2023

Status: Noted.

Action: Ensure follow-up on the pending actions.

Review of Ongoing Grievances:

Item No. 2.3: Review and status update of ongoing student grievances.

Status: Discussed and noted progress on resolved and pending grievances.

Action: Establish timelines for resolving pending grievances and assign responsibilities.

New Grievances Received:

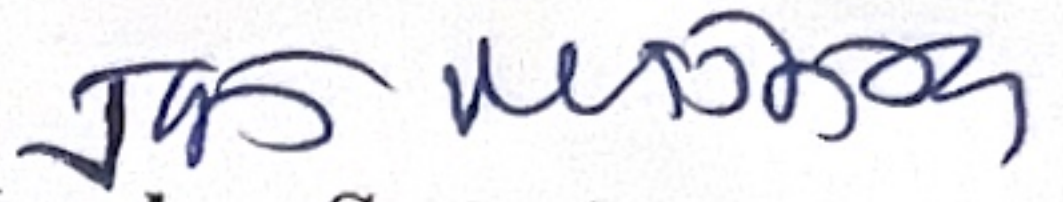
Item No. 2.4: Presentation and discussion of new grievances received since the last meeting.

Status: Documented and prioritized for action.

Action: Assign specific members to follow up on new grievances and report back at the next meeting.

The meeting ended with a vote of thanks to the chair and the distinguished members for their active participation, valuable suggestions and co-operation in transacting the business by the registrar and member secretary.

This is issued with approval of the chairperson of the university **Student Grievance Redressal Committee** on file.


Member Secretary



GOKUL GLOBAL UNIVERSITY
SIDDHPUR-384151
DISTRICT-PATAN

Minutes of the 3rd Meeting of the Campus Student Grievance Redressal Committee held on 22/02/2024 at 01:00PM in the Board Room, Gokul Global University, Sidhpur.

The following members attended the meeting:

1.	Dr. Ritesh Vaidhya	Chairman
2.	Dr. NareshKumar V Ravat	Member
3.	Dr. Manojkumar K Sutariya	Member
4.	Dr. Harshad B Thakor	Member
5.	Dr. Rekhaben Patel	Member
6.	Dr. Jai Prakash Mishra	Member Secretary
7.	Vora mohd Arsh J	Special Invitee

Member Secretary extended his warm welcome to the chairperson and other distinguished members of the university committee.

Thereafter, the following business was transacted as per the agenda.

Item No.3.1 Confirmation of Minutes of the second meeting of the Student Grievance Redressal Committee held on 12/10/2023

Status: Noted and Confirmed.

Action: Distribute the confirmed minutes to all members.

Item No.3.2 Action taken Report on second meeting of held on 12/10/2023

Status: Noted.

Action: Ensure follow-up on the pending actions.

Review of Ongoing Grievances:

Item No. 3.3: Review and status update of ongoing student grievances.

Status: Discussed and noted progress on resolved and pending grievances.

Action: Establish timelines for resolving pending grievances and assign responsibilities.

New Grievances Received:


Item No. 3.4: Presentation and discussion of new grievances received since the last meeting.

Status: Documented and prioritized for action.

Action: Assign specific members to follow up on new grievances and report back at the next meeting.

The meeting ended with a vote of thanks to the chair and the distinguished members for their active participation, valuable suggestions and co-operation in transacting the business by the registrar and member secretary.

This is issued with approval of the chairperson of the university **Student Grievance Redressal Committee** on file.


Member Secretary