



GOKUL GLOBAL UNIVERSITY
SIDDHPUR-384151
DISTRICT-PATAN

Student Grievance Redressal Committee Report (2018)

1. Objectives of the Committee:

The objective of this committee is to develop a responsive and accountable attitude among all the students in order to maintain a harmonious educational atmosphere in the University. It has been constituted for the redressal of the problems reported by the students of the University with the following objectives:

1. Upholding the dignity of the university by ensuring strife free atmosphere in the university through promoting cordial student - student relationship and student – teacher relationship etc.
2. Encouraging the students to express their grievances/problems freely and frankly, without any fear of being victimized.
3. To put in writing their grievances and their suggestions for improving the academics/administration in the university.
4. Advising students of the university to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
5. Advising all the students to refrain from inciting students against other students, teachers and university administration.
6. Advising all the staff members to be affectionate towards the students and not behave in a vindictive manner towards any of them for any reason.
7. The committee deals with the Anti-ragging as well as Sexual harassment complaints.

2. Procedure and Functioning of the Committee:

1. During the orientation programme at the beginning of the session, the students are informed about the committee, its working and the members are introduced.
2. The students can file his/her complaint by the ways mentioned below:
 - (i) Written complaint directly to the any member of the committee;
 - (ii) Student can email the complaint through the university registrar's email address: registrar@gokuluniversity.ac.in.
 - (iii) Through the university website at 'Students Corner'.
3. In addition, the university has devised a mechanism for taking students' feedback in general, whereby the students are asked to fill a google form, wherein they give their feedback on different teaching and learning aspects. The grievances obtained from the feedback form are forwarded to the Student Grievance Redressal Committee. The

feedback on different teaching and learning aspects. The grievances obtained from the feedback form are forwarded to the Student Grievance Redressal Committee. The committee members look into complaints and grievances and act upon them and assure that the grievance has been properly solved.

4. Any suggestions by students for improvement are also welcomed.

3. Complaints/ Grievances:

In this session, no specific or direct complaints were received by the committee. It was gathered that there was need for improvement in hygienic conditions in the washroom, better water facilities and overall sanitization of the university for the student welfare. So, following steps were taken:

1. To improve the pressure of water in the taps, booster pumps were installed.
2. To ensure the availability of clean drinking water, the caretaker of the university was directed to arrange for the regular servicing of water purifier systems of water coolers.
3. The cleanliness committee was also instructed to take regular rounds in order to ensure the cleanliness of the campus.
4. For the issues concerning maintenance and cleanliness, the sanitation staff was directed to ensure proper cleanliness and hygiene of the college, specifically the washrooms.



Chairperson



Member Secretary

Date:- 01/May/2018

GGC/Agenda Items/ 40.7 /2018



GGU/SGRC/45-A/2023

Date: 28.04.2023

OFFICE ORDER

The Hon'ble Provost of Gokul Global University is pleased to constitute the "Student Grievance Redressal Committee" and appoint the "Ombudsman" of the Gokul Global University, Siddhpur in accordance with the 'University Grants Commission Notification of April 2023.

The purpose of this committee is to ensure timely redressal of the student's grievance and complaints with regard to any matter connected therewith or incident thereto:

Student Grievance Redressal Committee


Name	Designation	Contact No	Email Id	Responsibilities
Dr. Ritesh Vaidhya	Professor	9978916790	riteshvaidya.gsc@gokuluniversity.ac.in	Chairperson
Dr. Nareshkumar V Ravat	Assistant Professor	9016166605	nvravat.gac@gokuluniversity.ac.in	Member
Dr. Manojkumar K Sutariya	Assistant Professor	9724651793	mksutariya@gokuluniversity.ac.in	Member
Dr. Harshadkumar B. Thakor	Assistant Professor	9898435469	hbthakor.glc@gokuluniversity.ac.in	Member
Dr. Rekhaben Patel	Professor	9879030900	dean.fac.law@gokuluniversity.ac.in	Member
Dr. Jayprakash Mishra	Dean, Student Affairs	9723989750	dean.fac.com@gokuluniversity.ac.in	Nodal Person/Member Secretary
Vora Mohd Arsh J	Student Representative (3 rd Computer Engg)	9998950833	arshvora4316@gmail.com	Special Invitee

Ombudsman

Name	Designation	Contact No	Email Id
Mr. Bharatkumar S Upadhyay	Principal District & Session Judge (Rtd.)	9879142279	ombudsman@gokuluniversity.ac.in

The maximum tenure of the committee is two years from the date of this office order. However, the management reserves the right to increase or decrease the number of members of the committee.

The roles and responsibilities of the committee will be as per the aforesaid UGC Notification of April 2023.


Registrar

Encl:

University Grants Commission Notification 2023.

To,

The Chairperson and all the Members/Nodal Person of the committee.

Copy To,

1. Hon'ble President
2. Hon'ble Provost
3. All Deans/Principal/HoI of the constituent Colleges of Gokul Global University
4. Record File





**GOKUL
GLOBAL
UNIVERSITY**

Approved By Govt. of Gujarat
(Recognized by UGC under Section 22 & 2(f) of 1956)
(Gujarat Private State University Act 4 of 2018)

GGU/EST/AL/170-A/2023

15/05/2023

To,
Mr. Bharatkumar Suryakant Upadhyay,
Principal District & Session Judge (Rtd.)

Sub:- Appointment Letter for the post of Ombudsperson at Gokul Global University, Siddhpur.


Dear Sir,

With reference to your Application for the post of Ombudsperson, University Selection Committee accepted and approved your application in the 9th meeting of Board of Governing and Board of management. We are pleased to consider your application and appoint you as an **Ombudsperson at Gokul Global University, Siddhpur.**

In exercise of the powers of conferred under clause (g) of sub section (1) of section 26 of the university Grants Commission Act, 1956 (3 of 1956) and in supersession of the University Grants Commission (Redress of Grievances of Students) regulations, 2019, and UGC notification of 11th April 2023 University Selection Committee is pleased to appoint you as an Ombudsperson at Gokul Global University.

Your duties and functions as well as terms and conditions of service should be governed as per the statues and the rules of the university. The other terms and conditions governing your appointment are as per UGC norms (Annexure-I)




Registrar

Gokul Global University

Copy to;

- 1) Section officer, UGC
- 2) Members of BOG/BOM
- 3) Ps to president, GGU Siddhpur
- 4) Provost, GGU Siddhpur

Date: - 05/12/2018

OFFICE ORDER

The Hon'ble Provost of Gokul Global University is pleased to constitute the "Committee Against Sexual Harassment (CASH)" of the Gokul Global University, Sidhpur in accordance with the 'University Grant Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulation 2015.

The purpose of this committee is to provide protection against sexual harassments of women at the workplace and for the prevention and redressal of complaints of sexual harassment and matter connected therewith or incident thereto:

Committee Against Sexual Harassment (CASH)

Name	Designation	Responsibilities
Dr.Rekhaben Patel	Principal, Faculty of Law	Presiding officer
Ms.Sneha S.Patel	Assistant Professor	Member Secretary
Ms.Tejalben Rajput	Assistant Professor	Member
Ms.Leena H. Harvani	HR, Head	Member
Ms.Damini Gyanchandani	Assistant Professor	Member

The maximum tenure of the committee is three years from the date of this office order. However, the management reserves the right to increase or decrease the number of members of the committee.

The roles and responsibilities of the committee will be as per the foretasted UGC Regulation 2015.

RH Rajput
Registrar

Encl:

1. University Grant Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulation 2015.
2. Handbook on Sexual Harassment of Women at Workplace.

To,

The Presiding Officer and all the Members of the committee.

Copy To,

1. Hon'ble President
2. Hon'ble Provost
3. All Dean/Principal/HOI of the constituent Colleges of Gokul Global University
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Date: - 04-03-2020

OFFICE ORDER

The Hon'ble Provost of Gokul Global University is pleased to constitute the "Committee Against Sexual Harassment (CASH)" of the Gokul Global University, Sidhpur in accordance with the 'University Grant Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulation 2015.

The purpose of this committee is to provide protection against sexual harassments of women at the workplace and for the prevention and redressal of complaints of sexual harassment and matter connected therewith or incident thereto:

Committee Against Sexual Harassment (CASH)

Name	Designation	Responsibilities
Dr.Rekhaben Patel	Principal, Faculty of Law	Presiding officer
Ms.Chetnaba Rajput	Assistant Professor	Member Secretary
Dr.Rugvendra N. Vyas	Dean, Faculty of Law	Member (Legal Officer)
Ms. Ushaben Barad	Assistant Professor	Member
Mr.Aatishbhai barot	HR, Head	Member (Head, HR Department)
Ms. Damini Gyanchandani	Assistant Professor	Member
Dr.Pritiben Mishra	Assistant Professor	Member
Ms.Jignaben Dave	Social Worker	Member
Nirja Thakar	Students Representative	Member
Antarba Thakor	Students Representative	Member

The maximum tenure of the committee is three years from the date of this office order. However, the management reserves the right to increase or decrease the number of members of the committee.

The roles and responsibilities of the committee will be as per the foretasted UGC Regulation 2015.

R.H. Rajput
Registrar

Encl:

1. University Grant Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulation 2015.
2. Handbook on Sexual Harassment of Women at Workplace.

To,

The Presiding Officer and all the Members of the committee.

Copy To,

1. Hon'ble President
2. Hon'ble Provost
3. All Dean/Principal/HOI of the constituent Colleges of Gokul Global University
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Date: - 09-04-2021

OFFICE ORDER

The Hon'ble Provost of Gokul Global University is pleased to constitute the "Committee Against Sexual Harassment (CASH)" of the Gokul Global University, Sidhpur in accordance with the 'University Grant Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulation 2015.

The purpose of this committee is to provide protection against sexual harassments of women at the workplace and for the prevention and redressal of complaints of sexual harassment and matter connected therewith or incident thereto:

Committee Against Sexual Harassment (CASH)

Name	Designation	Responsibilities
Dr. Rekhaben Patel	Principal, Faculty of Law	Presiding officer
Dr. Renukaben Rajput	Dean, Faculty of Arts	Vice Presiding officer
Ms. Chetnaba Rajput	Assistant Professor	Member Secretary
Dr. Rugendra N. Vyas	Dean, Faculty of Law	Member
Ms. Ushaben Barad	Assistant Professor	Member
Mr. Aatishbhai barot	Head, HR Department	Member
Dr. Jaimini Chaudhary	Assistant Professor	Member
Dr. Priti Mishra	Assistant Professor	Member
Dr. Kavita Desai	Assistant Professor	Member
Ms. Jignaben Dave	Social Worker	Member
Nilam Raval	Students Representative	Member
Shreya Trivedi	Students Representative	Member
Smita Chavda	Students Representative	Member

The maximum tenure of the committee is three years from the date of this office order. However, the management reserves the right to increase or decrease the number of members of the committee.

The roles and responsibilities of the committee will be as per the foretasted UGC Regulation 2015.

R. H. Rajput
Registrar

Encl:

3. University Grant Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulation 2015.
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To,

The Presiding Officer and all the Members of the committee.

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7. All Dean/Principal/HOI of the constituent Colleges of Gokul Global University
8. Record File





GGU/ICC/4125A/2023

Date: 13.04.2023

OFFICE ORDER

The Hon'ble Provost of Gokul Global University is pleased to constitute the "Internal Complaints Committee (ICC)" of the Gokul Global University, Sidhpur in accordance with the 'University Grants Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulations 2015.

The purpose of this committee is to provide protection against sexual harassment of women at the workplace and for the prevention and redressal of complaints of sexual harassment and matter connected therewith or incident thereto:

Internal Complaints Committee (ICC)

Name	Designation	Responsibilities
Dr. Renukaben Rajput	Principal, Gokul Arts College	Presiding Officer
Dr. Neha Thakkar	Assistant Professor	Member
Ms. Nisha Prajapati	Assistant Professor	Member
Ms. Payal Dabhi	Assistant Professor	Member
Dr. Tilottama Bhaskar	Professor	Member Secretary
Ms. Binal Patel	Receptionist	Member
Ms. Ripal Thakar	Admission counselor cum manager	Member
Ms. Jignaben Dave	Social Worker	Member
Dr. Harshadkumar B Thakor	Assistant Professor	Member
Mr. Kamlesh Rajput	Est & HR Head	Member
Desai Purva	Student Representative	Member
Nilam Raval	Student Representative	Member
Bhagyashree Thakor	Student Representative	Member

The maximum tenure of the committee is three years from the date of this office order. However, the management reserves the right to increase or decrease the number of members of the committee.

The roles and responsibilities of the committee will be as per the aforesaid UGC Regulation 2015.


Registrar

Encl:

1. University Grants Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in higher education institutes) Regulations 2015
2. Handbook on Sexual Harassment of Women at Workplace.

To,

The Presiding Officer and all the Members of the committee.

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